



CLAIMSDOT INSURANCE SOLUTIONS LTD.

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About Us

Claimsdot Insurance Solutions Ltd. (CIS) provides Multi-line Insurance Claims Adjusting Services. We have a team of experts with the experience and industry focus to evaluate and assess damages wherever our clients do business. We adjust claims for Insurance Companies and self-funded entities. Claimsdot Insurance Solutions Ltd. was founded in 2019 by Fredrick M. Nzivo (Fred), having worked as a Senior Level III Multi-line General Loss Adjuster in Canada for over 18 years.

Our Vision

We are committed to integrity and quality service, delivering fast, fair, courteous and efficient claims services. We seek to establish a relationship with Insurers to ensure that insureds receive the speediest and most effective resolution possible to their claims.

We endeavour to distinguish ourselves by providing our clients timely information, adjusting losses as accurately as possible to reflect the true value of the losses, while providing compassion for the insured's personal losses and unmatched customer service.

Quick and effective claims resolution enhances policyholder satisfaction. Higher satisfaction leads to increased policyholder retention.

Our Services

- Homeowners Claims
- Commercial Property Claims
- Burglary Claims
- Fire Damage Claims
- Water Damage Claims
- Goods In Transit Claims
- Fidelity Guarantee Claims
- Machinery Breakdown Claims
- Commercial General Liability Claims
- Crop Damage Claims
- Marine Claims

OUR STAFF

Fredrick Nzivo, CIP - Senior Loss Adjuster

A Multi-line Loss adjuster with with over 20 years of claims investigation and loss adjusting experience. Experienced in both catastrophic claims and daily losses including including Fire and Water damage, Hail damage, Hurricane damage, Flood damage, Wind damage, Machinery Breakdown, Commercial General Liability, Course of Construction, Goods in Transit, Marine and Fidelity Guarantee Claims.

Collince Opondo, FIIC - Intermediate Loss Adjuster

A General Loss adjuster with 10 years experience in the Insurance Industry, 6 years as a Claims Officer. Possesses great research and analytical skills. Proficient in handling all types of General Insurance Claims including Burglary Claims, Goods In Transit Claims, Machinery Breakdown and Fidelity Guarantee Claims.

Kellen Kuria, COP - Claims Assistant

Claims Assistant has 8 years of Customer Service experience. She possesses excellent customer service skills. Maintains correspondence with clients to ensure they submit all required documentation for claim processing; while offering weekly claims status updates to underwriters.

Careers

We currently have an opening for an experienced Intermediate Loss Adjuster.